

Booking Terms

Your reservation is made with Allun Edwards & Susan Bebbington trading as The Chelston Hotel, Blackpool, ("the hotel") and represents a legally binding contract between you and the hotel.

Check-in time: 2.00pm.

Last check in 9.00pm unless otherwise arranged.

Rooms may be re-let if no notification of a check in later than 9pm is given.

All guests are required to register in writing on arrival. Proof of identity may be required.

Check-out time: 10.00am

Unless otherwise arranged.

We are a private hotel and admission is only granted to those who are paying for their night's accommodation.

Deposits:

All bookings must be secured with a deposit paid with a credit or debit card over the phone. Rooms are not secured until the deposit has been paid. The amount of the deposit will be equal to the total cost of the first night's accommodation

All balances are due on arrival, by cash or credit/debit card.

Group Bookings:

For bookings of six or more people, final numbers will need to be confirmed 14 days in advance of arrival.

If you are making a booking for six or more people and the date of arrival is less than 14 days from the time of booking, the final number of guests cannot be changed.

Stairs:

Access to all rooms requires the negotiation of stairs. We have no lift. If you are unable to manage stairs then we regret we are unable to accommodate you.

Cancellations:

Deposits are non-refundable. For all bookings a minimum of 7 days notice is required for cancellation or amendment.

For any cancellations made within 7 days of the start of your stay (including no show) full payment will be due.

At the sole discretion of the proprietors, the charge may be waived in full or part if we are able to re-let the cancelled room(s).

Damage/Theft:

We reserve the right to charge for the replacement, cleaning or repair of any item(s) belonging to the hotel, or the fabric of the hotel itself, damaged either wilfully or because reasonable precautions have not been taken.

We reserve the right to charge for the replacement of items that are found to be missing following departure.

In these events, your credit card will be charged without prior consent being required.

Behaviour:

The hotel reserves the right to remove from the premises any guest who does not comply with these terms and conditions, is deemed to be a risk to health and safety, or whose behaviour the proprietors feel is unacceptable. Where complaints are made by other guests about the behaviour of individuals these will be investigated and if upheld the individuals and associated guests will be removed from the premises. In such instances no refunds will be given.

Smoking:

We are a smoke free premises throughout. The hotel reserves the right to remove from the premises any guest suspected of smoking in a no-smoking area. In such instance no refund will be given.

A cleaning charge, equal to one night's stay in applicable room(s), will be applied if any rooms have been used for smoking.

Credit / Debit Card:

We require a valid credit or debit card to secure bookings and reserve the right to charge the card as detailed above.

By entering into this contract you are authorising us to make the above charges to the card without any additional consent being required.

Internet Bookings:

Some policies may vary when booking online. Please check online policies and your confirmation emails carefully.

Food Allergies:

Please advise the hotel at time of booking or on your arrival, if you have any food allergies and / or food intolerance

[Return to Chelston Hotel Website](#)